

Your MSFH Portal account is your best source for current account status and latest information.

Below are the MSFH account status terms and what they mean for you.

Inspection Application in Progress – You have created an application for an inspection. This application will follow you throughout the other steps.

Inspection Application Submitted – You have completed and submitted an inspection application.

Inspection Application Under Review – Your application for an inspection is under review.

Wind Mitigation Inspection in Progress – An email was sent to you confirming that you have been approved for an inspection. The inspection company assigned to your case will reach out to schedule an inspection.

Wind Mitigation Inspection Complete – The inspection report has been generated and uploaded to the portal. Review your report and recommended upgrades to determine if there is any work you'd like to perform on your home.

Grant Application Open – The grant application section of your case has been opened.

Grant Application in Progress – You have started your grant application, but haven't submitted it.

Grant Application Submitted – You have completed and submitted your grant application. This will hold your place in the queue.

Grant Application Under Review – Your grant application is under review.

Approved, Pending Contractor Confirmation - You have received an email confirmation that your grant has been approved. Read the email thoroughly and reach out to contractors for quotes. When you have selected a contractor, reenter your case and fill out the Contractor Confirmation step.

Wind Mitigation Work In Progress – Your contractor has been confirmed to be program-approved, and you are ready to start work.

Final Inspection Requested – ALL work on your home has been completed. You must complete a final inspection to move ahead to the Reimbursement/Disbursement stage.

Final Inspection in Progress – An email was sent confirming that a Final Inspection will occur. You may begin to gather your documents for your draw submission.

Final Inspection Complete – Pending Reimbursement Req. - You can submit a draw request. Please collect your insurance proof of premium discounts, proof of payment, original contractor invoice, and invoice cover sheet and submit it using the instructions in the Contractor Confirmation and Reimbursement Guide.

Draw Request Under Review - Your draw request is under review. If your draw request cannot be approved, you will receive an email telling you what's wrong.

Draw Request Under Secondary Review – Your draw request has passed initial review and is undergoing secondary review.

Draw Approved, Payment Pending – Your draw request has been approved.

Payment Sent – A check is in the mail for your approved amount.



Please note that receiving an approval for a wind mitigation inspection does not mean you will be approved for a grant.